



## **Day Care Swimming Program**

*Teach your little loved ones to swim whilst they attend Day Care*

Our Day Care Swimming Program aims to provide support to busy families by providing swimming lessons to children from 3 years old as part of the weekly program at your Day Care Centre, Kindergarten or Early Education Facility.

Our qualified and experienced Swimming and Water Safety Teachers are committed to meeting the needs of all students through building trusting and caring relationships to enhance children's swimming ability, aquatic education and safety skills in aquatic environments. C-Me Swim operates a specialised learn to swim program for day care centres. We can provide transport to and from day-care centres in our bus fitted with 12 booster seats.

### **How to book Day Care Swimming Lessons**

Our handy customer portal is the place to go to for bookings, advising us of absences and using make-up tokens. Our teachers will regularly update your child's skill progress also which you can view.

The portal can be accessed through our website [www.cmewim.com.au](http://www.cmewim.com.au) > BOOK NOW or directly from <https://app.iclasspro.com/portal/cmewim.com.au> we also have an app which you can download **iClassPro** and enter the organisation **cmewim.com.au**.

- If you have enrolled your child at C-Me Swim previously you will have an account with us already. You can click on LOG IN > EXISTING CUSTOMER and then FORGOT PASSWORD. You will be able to update any details in the portal and continue with the booking.
- New customers please continue the enrolment process from CREATE ACCOUNT
  1. Click BOOKING > SEE CLASSES
  2. Use the filters at the top of the page
    - PROGRAMS = Day Care Session
    - DAYS as necessary

You will be charged for the lessons in the first month that you book. If there are 4 lessons in that month you will be charged \$84. On the first day of each month you will be automatically charged for the lessons in that month ahead. Day Care sessions do not run in the school holidays and coincide with the State School Term times. <https://education.qld.gov.au/about-us/calendar/term-dates>



bookings@cmeswim.com.au  
(07) 4053 2549  
70 Russell St. Edge Hill

www.cmeswim.com.au  
Facebook @cmeswimcairns  
Instagram @c\_me\_swim\_school

*It's a Gift for Life*

## ***Frequently Asked Questions***

### Where is the pool located?

Lessons will be provided at C-Me Swim School, situated at 70 Russell St Edge Hill.

### How does my child get to swimming lessons?

If your Centre does not have its own transport, our C-Me Swim Bus is provided. It is fitted with 12 Australian Standard Child Safety Seats and driven by our licensed driver and accompanied by a Day Care staff- member. When your child arrives at C-Me Swim they are assisted off the bus and walked into our pool area where they are supervised and assisted to put on their cap and goggles (supplied). Our friendly teachers will then direct them into their assigned class. Their towels are on poolside for quick and easy access when they exit the pool to return to the bus.

### Is the pool heated?

Yes - our C-Me Swim pool is heated year-round and covered to keep children warm and sun-safe.

### What does my child need to bring?

Swimmers and a towel (hooded ones are popular). Children are changed at the Day Care Centre and return wearing their swimmers and towel. Sterilised caps and goggles are supplied to reduce lost property and to be time efficient.

### How much does it cost?

10 x 30 minute lessons \$210. Paid monthly in advance. Auto charges will occur on the 1st day of each month for the number of lessons in the month ahead. Charged at \$21 each lesson. *Book and pay online via our customer portal.*

### How many children are in a class?

Primarily we work on a 1:4 ratio however children are grouped as per their ability and class sizes may be adjusted accordingly.

### What if my child is sick?

We now have an UNLIMITED make-up policy.

If your child is sick or absent, please advise us PRIOR to the absence via the customer portal (my account > future absence). You will be allocated a make-up token AFTER the absence. You can book the make-up lesson via the customer portal (account > makeup) up to 7 days in advance. Each token is valid for one year. Our full make up policy is available on our website.

### What will my child learn?

Each child is assessed at the beginning of their first lesson and then they are allocated into the most appropriate class. We pride ourselves on recognising the different learning styles of all our swimmers. At C-Me Swim our lessons are purposefully designed to best suit the learning needs of our swimmers.

Parents are welcome to pop in or to watch their child's lesson. We have pool side seating and an airconditioned viewing room.

For more information about our swim program and levels please see our website ***[www.cmeswim.com.au](http://www.cmeswim.com.au)***  
or contact us at ***[bookings@cmeswim.com.au](mailto:bookings@cmeswim.com.au)*** (07) 4053 2549