



Day Care Swimming Program 2021

Teach your little loved ones to swim whilst they attend Day Care

Our Day Care Swimming Program aims to provide support to busy families by providing swimming lessons to children from 3 years old as part of the weekly program at your Day Care Centre, Kindergarten or Early Education Facility.

Our qualified and experienced Swimming and Water Safety Teachers are committed to meeting the needs of all students through building trusting and caring relationships to enhance children's swimming ability, aquatic education and safety skills in aquatic environments. C-Me Swim operates a specialised learn to swim program for day care centres. We can provide transport to and from day-care centres in our bus fitted with 12 booster seats.

How to book Day Care Swimming Lessons

Our handy customer portal is the place to go to for bookings, advising us of absences and using make-up tokens. Our teachers will regularly update your child's skill progress also which you can view.

The portal can be accessed through our website www.cmewim.com.au > BOOK NOW or directly from <https://app.iclasspro.com/portal/cmewimschool> we also have an app which you can download **iClassPro** and enter the organisation **cmewimschool**.

- If you have enrolled your child at C-Me Swim previously you will have an account with us already. You can click on LOG IN > EXISTING CUSTOMER and then FORGOT PASSWORD. You will be able to update any details in the portal and continue with the booking.
- New customers please continue the enrolment process from CREATE ACCOUNT
 1. Click BOOKING > SEE CLASSES
 2. Use the filters at the top of the page
 - PROGRAMS = Day Care Session
 - DAYS as necessary

You will be charged for the first month of lessons and then auto-charged on the 1st of each month for the lessons in the month ahead. Your booking will be secure until you DROP or TRANSFER via the customer portal. You will not be charged for School Holidays when there are no lessons. **Please show your Director your email receipt.**

Monthly Payments – Term 1 2021

Day Care Lessons will coincide with the State School Terms Starting on Wednesday 27th January 2021.

<https://education.qld.gov.au/about/Documents/2021-school-calendar.pdf>

The number of lessons in the first month will be charged on enrolment.

On the 1st of each month you will be auto-charged for the lessons in the month ahead. Each lesson is \$21. You will not be charged for school holidays or public holidays.

	January	February	March	April	May	June	July	August	September	October	November	December
				School Holidays from 2/4 – 19/4. ANZAC Day Holiday Monday 26/4	Labour Day Monday 3/5		School Holidays 5/7 -19/7 Cairns Show Day 16/7		School Holidays 18/9-4/10	Queen's Birthday 4/10		School Holidays start 11/12
Monday		4 lessons \$84 charged on booking	5 lessons \$105 charged on 1st March	1 lesson 19/4	4 lessons	4 lessons	3 lessons	5 lessons	2 lessons	3 lessons	5 lessons	1 lesson
Tuesday		4 lessons \$84 charged on booking	5 lessons \$105 charged on 1st March	2 lessons	4 lessons	5 lessons	2 lessons	5 lessons	2 lessons	4 lessons	5 lessons	2 lessons
Wednesday	1 lesson (charged on booking)	4 lessons \$84 charged on 1st Feb	5 lessons \$105 charged on 1st March	2 lessons	4 lessons	5 lessons	2 lessons	4 lessons	3 lessons	4 lessons	4 lessons	2 lessons
Thursday	1 lesson (charged on booking)	4 lessons \$84 charged on 1st Feb	4 lessons \$84 charged on 1st March	3 lessons	4 lessons	4 lessons	3 lessons	4 lessons	3 lessons	4 lessons	4 lessons	2 lessons
Friday	1 lesson (charged on booking)	4 lessons \$84 charged on 1st Feb	4 lessons \$84 charged on 1st March	2 lessons	4 lessons	4 lessons	3 lessons	4 lessons	3 lessons	5 lessons	4 lessons	2 lessons

We will update your child's progress through the portal, you can view this under SKILLS.

Make-up Policy

Please view the full policy on our website <https://www.cmeswim.com.au/pdf/makeup.pdf> All absences must be recorded in our customer portal PRIOR to the absence to receive a make-up token.

How to create a future absence through the Customer Portal

1. Log into Customer Portal
2. Click on MY ACCOUNT
3. Click on FUTURE ABSENCE and enter date
4. You will receive a make-up token on the day after the absence
5. You can use this for 1 year after the absence for a class that you choose (including weekends and school holidays)

How to use a make-up token on the Customer Portal

1. Log into Customer Portal
2. Click on MY ACCOUNT
3. Click on MAKE-UP
4. Choose a day that suits you (you can only book 7 days in advance)
5. Choose a level (if not a day care session it will generally level 1 but please contact us if you are unsure)
6. Use the token 😊

Frequently Asked Questions

Where is the pool located?

Lessons will be provided at C-Me Swim School, situated at 70 Russell St Edge Hill.

How does my child get to swimming lessons?

If your Centre does not have its own transport, our C-Me Swim Bus is provided. It is fitted with 12 Australian Standard Child Safety Seats and driven by our licensed driver and accompanied by a Day Care staff- member. When your child arrives at C-Me Swim they are assisted off the bus and walked into our pool area where they are supervised and assisted to put on their cap and goggles (supplied). Our friendly teachers will then direct them into their assigned class. Their towels are on poolside for quick and easy access when they exit the pool to return to the bus.

Is the pool heated?

Yes - our C-Me Swim pool is heated year-round and covered to keep children warm and sun-safe.

What does my child need to bring?

Swimmers and a towel (hooded ones are popular). Children are changed at the Day Care Centre and return wearing their swimmers and towel. Sterilised caps and goggles are supplied to reduce lost property and to be time efficient.

How much does it cost?

We have updated our billing and lessons will now be paid monthly in advance. Auto charges will occur on the 1st day of each month for the number of lessons in the month ahead. Charged at \$21 each lesson. *Book and pay online via our customer portal.*

How many children are in a class?

Primarily we work on a 1:4 ratio however children are grouped as per their ability and class sizes may be adjusted accordingly.

What if my child is sick?

We now have an UNLIMITED make-up policy.

If your child is sick or absent, please advise us PRIOR to the absence via the customer portal

(my account > future absence). You will be allocated a make-up token AFTER the absence. You can book the make-up lesson via the customer portal (account > makeup) up to 7 days in advance. Each token is valid for one year. Our full make up policy is available on our website.

What will my child learn?

Each child is assessed at the beginning of their first lesson and then they are allocated into the most appropriate class. We pride ourselves on recognising the different learning styles of all our swimmers. At C-Me Swim our lessons are purposefully designed to best suit the learning needs of our swimmers.

Parents are welcome to pop in or to watch their child's lesson. We have pool side seating and an airconditioned viewing room.

For more information about our swim program and levels please see our website **www.cmeswim.com.au**
or contact us at **bookings@cmeswim.com.au** (07) 4053 2549